

Contact

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(LinkedIn)

Top Skills

ETL Tools

Big Data Analytics

Databases

Certifications

Data Analyst

SQL Essential Training

Spotfire-The Complete TIBCO

Spotfire Course

Pavlos Bitilis

EMEA PM&I/IM, Business Intelligence Analyst at IQVIA
Greece

Experience

IQVIA

Business Intelligence Analyst
March 2022 - Present (8 months)
Athens, Attiki, Greece

MEDIATEL SA

Customer Support Analyst
March 2020 - March 2022 (2 years 1 month)
Athens, Attiki, Greece

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Professional Football Player

September 2004 - May 2021 (16 years 9 months)

I have played for many different teams at professional and at semi-professional level.

Vodafone

Internet Specialist

May 2014 - January 2017 (2 years 9 months)
Greece

Internet Solutions Specialist

- Help reach and exceed sales targets set
- Proactively identify areas of improvement and suggest promptly them to the seniors
- Deal with complaints in a patient and helpful manner
- Advise, Install, upgrade troubleshoots and repairs of hardware and software on or related to internet, apps and smartphones
- Provides information for standards and set up, by investigating and asking appropriate questions to support end-user needs
- Meetings & Deals with external customers / partners
- Store manager duties as needed for several 7 months
- Report on buying trends, customer needs, profits etc.

Cappa Independent Financial Consultants

Assistant Secretary

May 2013 - September 2013 (5 months)

Greece

Supporting Marketing Projects in terms of internet and technology

Education

Linnaeus University

Master's degree, Informatics · (2016 - 2020)

Panteion University of Social and Political Sciences

Bachelor's degree, Public Administration · (2008 - 2013)